Policy Statement





Technology, Information Management and Security

GMB Water operates a wastewater and recycled water scheme comprising wastewater collection, wastewater treatment, bore water supply, and recycled water treatment and distribution.

GMB Water currently provides wastewater services to more than 15,000 customers, a community of just under 40,000 in Mount Barker, Littlehampton, Nairne and other townships in the district, and includes both a sewer service (in the Mount Barker growth area and to residents of Brukunga) and a broader community wastewater management system (CWMS).

In addition bore water services are provided to around 300 customers in Meadows, and recycled water schemes provide recycled water for use by Council to irrigate parks, gardens and recreation grounds, and to primary producers and industry.

On behalf of the Mount Barker District Council we provide a safe and reliable essential service to protect public health and support our community's businesses, agriculture and economic growth.

We are committed to digitalisation and insight led decision making supported by trusted data and information. To achieve these objectives GMB Water will:

- Enable our workforce by providing access to appropriate tools, systems and services that support productivity and collaboration.
- Facilitate timely access to data and information across the organisation through the use of appropriate technology and services.
- Support a secure and resilient technological environment that protects our network, assets and information.
- Identify and, where appropriate, pursue technological and automation opportunities that contribute to safer and more efficient ways of working.
- Recognise and manage data and information as strategic assets that support value creation and operational effectiveness.
- Monitor and, where required, strengthen our data and information management practices to enable insights that inform decisionmaking, service design, and reporting.
- Seek alignment with relevant cyber security standards while ensuring compliance with applicable privacy laws.

This policy aligns with our vision of delivering sustainable wastewater services for the benefits of our economy, community and the environment.

This Policy applies to all our employees and contractors and any person or organisation that acts for or represents us.

Helen Edmonds

Sean Keenihan

Chief Executive

Chair

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